

Gasworks Plaza Santa Pet Photos

Event Conditions

ORGANISER

1. These event Terms and Conditions apply to the event ticket purchasers of the Gasworks Plaza Pet Photos Event, organised by Gasworks Plaza.
2. The Organiser is Dexux Shopping Centres Pty Ltd (ABN 13 001 595 955). The address is 76 Skyring Terrace, Newstead QLD 4006 and the event is held on 6 December and 13 December open to pet owners and families Organiser in conjunction with Partner, The Market Folk, ABN 19655950039.
3. Entry and participation in the Event is subject to these Event Conditions.

ELIGIBILITY

4. This Event is open to individuals aged 18 or older who reside in Queensland and meet one of the following criteria: Own a pet and have purchased a Santa Pet Photos ticket through the Humanitix event page organized by Gasworks Plaza.
5. All participants under the age of 18 must receive permission from a parent/guardian to participate and must be accompanied and supervised by a parent/guardian during the Event.

EVENT PERIOD AND LOCATION

6. The Event will be conducted at Gasworks Plaza, 76 Skyring Terrace, Newstead QLD 4006 near Jimmy Rods (barber shop) from 9am – 12pm.
7. Event sessions will run on the following dates and times:

Date	Time AEST
Saturday, 6 December 2025	9:00am – 12:00pm
Saturday, 13 December 2025	9:00am – 12:00pm

BOOKING

8. You must be aged 18 or over to book for the Event.
9. Tickets can be purchased on <https://events.humanitix.com/santa-pet-photos-at-gasworks-plaza> the Humanitix Website tickets are available between Monday 17 November 2025 and Saturday 13 December 2025.
10. General Admission Tickets are available at \$5 each, plus a booking fee charged by Humanitix. Payment must be made in full at the time of making the booking.
11. One session can accommodate up to a maximum of eight people and only one ticket needs to be booked per group/family session.
12. There are six available sessions for every 15 minutes during the event, and each customer can purchase a maximum of two tickets per transaction.

13. Extended wait times apply for walk-ins if prior online booking is not made for the Santa Pet Photos.
14. All bookings are subject to availability. Your online booking only takes effect when you receive an email confirmation of your booking.
15. There is a maximum of 72 photo sessions available on each Event date.
16. Online bookings are subject to additional terms and conditions reasonably imposed by the booking provider Humanitix, including those available at <https://static.humanitix.com>
17. Please contact Gasworks Plaza at 07 3062 9439 for any queries regarding your booking or the Event.

TICKET INCLUSIONS

18. Each ticket to the Event includes a Santa pet photo session and one digital photo per session.
19. Participation in the Event is subject to additional terms and conditions reasonably imposed by Humanitix.com, which are available at [Humanitix - Tickets for good, not greed](#) website.
20. All Santa Pet Photo event staff that interact with children at the Event will hold a valid AU - Working with Children Check.

TRANSFERS, CANCELLATION AND REFUNDS

21. If you wish to change the time/day of your Event session, you must visit the Humanitix website to modify your booking. Alternatively, you can choose a different day and time based on availability via the Humanitix website.
22. If you can no longer attend your session and wish to cancel your booking, you must cancel your booking through the Humanitix event website up to 24 hours before the event.
23. If you provide us with 24 hours of notice of cancellation prior to the Santa Pet Photo Event date, you will be entitled to a refund of the full amount paid for your booking minus booking fees and any costs or expenses incurred directly by Humanitix as a result of such early termination. For avoidance of doubt, any cancellation applies to the entire Event. You will not be entitled to cancel and receive a refund for a portion or part of the Event unless agreed otherwise. For the avoidance of doubt, to the extent permitted by law, if you provide less than 24 hours' notice of cancellation prior to the Event date, you will not be entitled to any refund.

RULES OF ENTRY

24. You must arrive at the Gasworks Plaza, 15 minutes before your session time and present your booking confirmation event for your allotted Santa Pet Photo Session to the Event Staff at the venue near Jimmy Rods.
25. Note: If you are late for your chosen Santa Pet Photo Session, additional wait time may apply.
26. You, and individuals attending under your booking (including children and companions), must:
 - a. comply with all reasonable instructions provided by Event staff and authorised personnel associated with the Event including authorised personnel of the Santa Pet Photos stall such as the photographer, the ticket organisers present on the day;

- b. Attendees are welcome to come dressed in their best festive wear and dress your furry friend in a Christmas attire. No food or drinks allowed during the photoshoot and attendees must attend their allotted photoshoot session.
- 27. All participants under the age of 18 must be always supervised and accompanied by a parent/guardian.
- 28. You, and any individuals attending under your booking (including children and companions) must not:
 - a. engage in any conduct that may jeopardise the proper conduct of the Event or the health and safety of staff or participants.
 - b. engage in any conduct that may result in physical damage at the Event Location.
 - c. act in a disruptive, annoying, threatening, abusive or harassing manner, or any other manner that is otherwise inappropriate.
 - d. do anything that may diminish the good name or reputation of the Organiser Gasworks Plaza or Humanitix or any of The Market Folk related entities or of the agencies or companies associated with this Event; or
 - e. breach any laws.
- 29. If you or any individuals attending under your booking (including children and companions) act in the above manner or otherwise materially breach these Event Conditions, you and those individuals may be refused entry or asked to leave the Event Location and be restricted from participating in the Event, in the Organiser's (or its authorised personnel's) reasonable discretion.

COLLECTION AND USE OF PERSONAL INFORMATION

- 30. In order to manage your booking, communicate with you about this Event and conduct this Event, the Organiser Gasworks Plaza, Dexus Shopping Centre may collect personal information about each participant specified in a booking (including through Humanitix) and may, for this purpose, provide such information to third parties, including the Organiser's Gasworks Plaza, Dexus Shopping Centre contractors and agents for the sole purpose of conducting the Event. Participation in the Event is conditional on providing this personal information. If you have opted in to receive promotional material from the Organiser or third parties associated with the Event, the Organiser or third party/ies (as relevant) may send you news about upcoming events, activities and promotions.
- 31. The Organiser may use your personal information for such other purposes as set out in the Dexus Group Privacy Policy, which is available at www.dexus.com/who-we-are/privacy-policy. The Dexus Group Privacy Policy also contains information about how participants may access, update or correct their personal information and how participants may make a complaint about how the Organiser handles your personal information and how those complaints will be dealt with. Unless otherwise indicated by the Organiser, the Organiser may provide personal information to entities outside of Australia, for storage and processing only.
- 32. If your personal information is collected by The Market Folk, it will be handled, disclosed and otherwise used in accordance with their respective privacy policy available on their website: [Privacy policy](#). The Organiser is not responsible for the collection, use, storage, or security of your personal information where you provide such information to Partner/s. It is your responsibility to review the relevant Partner's privacy policy to ensure you are comfortable with how that Partner will use and protect your personal information.
- 33. You agree that, by attending the Event:

- a. you and any individuals attending under your booking (including any children and companions) may be photographed and/or filmed by the Organiser's and or Partner's authorised personnel.
- b. the images and/or film may be used for future promotional and marketing purposes by the Organiser and/or Partner/s with no remuneration; and
- c. you must not photograph or film other participants at the Event without first obtaining their express consent.

GENERAL

- 34. By making a booking and/or attending the Event, you accept these Event Conditions, forming an agreement between you and the Organiser (each, a "Party"). If you are making a booking for any minors (being participants under the age of 18), you accept these Event Conditions both on your own behalf and on behalf of the minor/s, as applicable.
- 35. The Partner, Market Folk team are separate from the Organiser. The Organiser, Gasworks Plaza, Dexus Shopping Centre is not responsible for the conduct of The Market Folk or any other third parties that are otherwise associated with the Event.

CHANGES TO THE EVENT

- 36. The Organiser may make changes to Event (that do not substantially vary the event).
- 37. The Organiser may reschedule or delay the Event if it determines it is reasonably necessary to do so upon written notice to you.
- 38. If the Event is interfered with or is not capable of being conducted as reasonably anticipated due to events or reasons beyond the reasonable control of the Organiser (for example, due to security or operational reasons, weather conditions, government directives, a pandemic, public health orders and the like), the Organiser may terminate, suspend or cancel the Event in its reasonable discretion, and if practicable, provide you with reasonable notice, in which event, you will not be entitled to a refund of any amount paid for tickets to the Event (if applicable). If the Event is terminated, suspended or cancelled for any other reason by the Organiser, we will refund you the amount paid for the tickets (if applicable) that could not be fulfilled.

LIABILITY

- 39. You may have consumer rights under statute including under the Australian Consumer Law ("ACL") in the *Competition and Consumer Act 2010* (Cth), which may be applicable to the supply of goods or services by us in relation to this Event and cannot be excluded or restricted ("Non-Excludable Guarantees"). Nothing in these Event Conditions excludes or restricts the Non-Excludable Guarantees. See www.accc.gov.au for more information about those rights.
- 40. To the extent permitted by law, if the Organiser's or Partner/s' supply of goods or services in connection with the Event or under these Event Conditions is within the meaning prescribed under the ACL the CGA, then the Organiser's or Partner/s's liability as applicable for any failure to comply with a statutory guarantee, condition or warranty that cannot be excluded under statute is limited to at the Organiser's Partner/s choice as applicable:
 - a. in the case of services, the cost of supplying the services again or payment of the cost of having the services supplied again; and
 - b. in the case of goods, the cost of replacing the goods, supplying equivalent goods or having the goods repaired, or payment of the cost of replacing the goods, supplying equivalent goods or having the goods repaired.
- 41. Subject to paragraphs 40 and 41, neither Party will be liable to the other for consequential, indirect, special, incidental, exemplary or economic damage or loss (including loss of use, loss of

revenue, loss of profit, business interruption, costs of procurement of substitution of goods, technology or services or loss of information) arising from a breach of these Event Conditions (including any claim in negligence, equity or otherwise).

42. Except for any liability which under statute, including under the Non-Excludable Guarantees, cannot be excluded (in which case that liability is limited to the greatest extent allowed by law), each Party's total liability to the other Party for any loss, liability or damage suffered by that other Party in connection with the Event or these Event Conditions (including under statute, in contract, negligence, or otherwise) is limited to \$1,000, and will be reduced by the extent (if any) to which the other Party causes or contributes to that loss, liability or damage.
43. All references to the Organiser in paragraphs 40 – 44 inclusive are references to the Organiser and the Organiser's 'related entities' as defined under the *Corporations Act 2001* (Cth) 'related companies' as defined under the *Companies Act 1993*.

OR

All references to the Organiser and Partner/s in paragraphs 40 – 44 inclusive are references to the Organiser and Partner/s respectively, and to their respective 'related entities' as defined under the *Corporations Act 2001* (Cth) related companies' as defined under the *Companies Act 1993* where relevant.

INTELLECTUAL PROPERTY

44. Gasworks Plaza is the copyright owner of the material on Humanitix Booking page for the Santa Pet Photos event or is licensed by the copyright owner to use such material on the Booking Website. All trademarks, brands, names and other intellectual property appearing on the Booking Website are the property of their respective owners.
45. You are not granted any rights, title or interest in the material on the Humanitix website. You must not adapt, reproduce, publish, distribute or transmit any of the material on the Booking Website without the express written consent of the Organiser and any other relevant intellectual property rights owners (as applicable).

MISCELLANEOUS

46. In these Event Conditions, "including" is not a word of limitation.

The Organiser may assign, novate or otherwise deal with any of its rights or obligations under these Event Conditions without obtaining your consent, if to do so will be unlikely to cause any material detriment to you.

47. If any provision of these Event Conditions is unlawful or unenforceable, the remaining provisions will continue in full force and effect.
48. These Event Conditions are governed by the laws of [Queensland, Australia] and the parties irrevocably submit to the jurisdiction of the courts having jurisdiction in [Queensland, Australia].